

Important policies (Health and Refund)

1. TRYumph Gymnastics Academy will be following the province and shifting to “masks optional” We support with kindness any athletes who choose to continue to wear a mask while involved in physical activities. We also strongly recommend masking of participating adults in our *Parent and Tot* programs. Masks are optional for our staff members. This could be updated at any time, and we will email all registered members if this changes during a session.
2. We will not permit participants who are ill to attend the program.
3. Participants will be asked to clean their hands at our sanitizing station located inside the front door. Participants are welcome to bring their own 70-80% alcohol sanitizer if they choose.
4. Each participant or persons entering will be asked to remove their shoes upon arrival and place their shoes on our shelf in the lobby.
5. Please arrive dressed and ready for class. **We ask that everyone arrives on-time and does not hang around after class.**

All participants in Gymnastics and Fencing programs will enter the facility through the main door (the one with the green banner on top). Participants in NINJA program will enter the facility through the door on the side of the building.

Exiting the Facility

1. Participants pick-up will be one-by-one and determined on a first-come, first-served basis.

Please arrive on time!

Personal Items

1. Labeled Water bottle (name of the child)
2. For those who have an EpiPen, it should be worn on their person in a fanny pack/belt to ensure accessibility and avoid unnecessary handling.
3. Indoor running shoes are MANDATORY for Ninja classes and Fencing only. Your child will be asked to remove their shoes if they come with the shoes from outside and do the class barefoot.

Viewing

As our viewing area is small, we will schedule 3 viewing times/ session. This way parents could see the progress of their child without being crowded. An email will be sent with the schedule by the end of the first week of the session. Please be kind and refrain making negative comments in the viewing area. If you have anything to say please talk to our front desk staff.

Communication

If you need to communicate with us, please use:

info@tryumphgymnastics.ca or call us at 613-742-5066

If you need to pick your child up early or drop your child off late, you must give advance notice. Tardiness cannot be accommodated. Please take extra care in being on time.

Refunds and Credits

1. Refunds due COVID are not available under any circumstance. If the session has started and we are forced to close due to Government mandate, we will postpone classes.
2. Refunds and cancellations will not take effect due to mandated closures ordered by the government. Credits ONLY.
3. There is a \$50.00 administration fee for withdrawing from a week program prior to the starting date.
4. Due to coach/athlete ratios and scheduling, make up classes are not offered/available should you miss a class due to vacation, illness or other.